

General Information

The SmartSmile plan Features:

- Low Co-payments
- Quality network of local dental offices
- Fully disclosed overages and exact co-payments
- Pre-existing condition coverage
- No Deductibles, claim forms, waiting periods or maximums
- Orthodontic coverage

How does SmartSmile work?

The independent SmartSmile dental plan provides a network of privately owned, neighborhood dental offices to deliver high quality dental care to you and your family. You select a conveniently located participating provider as your dentist. During your first appointment, he or she will assess your oral health and outline your treatment plan. Your care then proceeds according to your plan. Most procedures require a co-payment. (Please see your “*Schedule of Covered Services and Co-payments*”)

What is a co-payment?

A co-payment is the exact amount listed in your “*Schedule of Covered Services and Co-payments*” that you pay directly to your participating dentist at the time of service. A \$10.00 office visit co-payment is paid each time you visit your provider.

How do I select a provider?

SmartSmile members may choose any of the conveniently located dental offices. Dental care is rendered by your selected provider, except for an out-of-area emergency. You may also change your provider by contacting Dental Health Services.

How do I receive dental care?

Simply telephone your selected dental office and introduce yourself. Tell them you are a member of Dental Health Services’ Smart Smile plan and ask for a convenient appointment time. Your provider receives a membership eligibility list each month so it is not necessary to have your membership card to make an appointment or receive care.

When does my coverage become effective?

If your application and payment are received before the 20th of the current month, your coverage will begin on the first day of the following month. If you enroll after the 20th day of the current month, your coverage will begin on the first day of the second month following your enrollment.

Questions: 800-877-8019